

Terms & Conditions – Meet & Greet Service

The following provisions shall apply to FAB Islamic credit cards, in addition to the terms set out in the First Abu Dhabi Bank – FAB Islamic Credit Card Terms and Conditions.

Any terms not defined within these terms and conditions shall have the meaning as defined in the First Abu Dhabi Bank – FAB Islamic Credit Card Terms and Conditions.

1. FAB Islamic Credit Cardholders are entitled to avail Meet & Greet Services at Abu Dhabi and Dubai Airport when they book their flight ticket on their eligible credit cards.

2. The eligible FAB Islamic Credit Cards and the entitlements are as follows:

FAB Islamic Credit Card	Number of services (per annum)
Etihad Infinite	6

How to book the service:

- 1) Primary Cardholder should call the FAB Islamic Call Centre on 600 52 5500 or email Meetandgreet@bankfab.com at least 2 working days prior to the required service.
- 2) Cardholder would be sent a Booking Form to his/her given E-mail.
- 3) Required details need to be filled in the form and sent back to the bank's email ID.
- 4) Upon receipt of Booking Form:
 - i. FAB Islamic Call Centre will send a booking confirmation to the customer via E-mail
 - ii. A transaction of AED 40 (per person – max. 2 people) or AED 100 (family booking – max. 4 people) would be done on the customer's eligible FAB Islamic Credit Card to book the service. This amount would not be reversed by FAB Islamic.

Important terms of use:

- 1) To enjoy this service, travel tickets must have been booked, with the eligible FAB Islamic Credit Card within the last 90 days from the date of travel/ required drop-off or pick-up date
- 2) No show for a confirmed booking will be counted as a service provided
- 3) Meet & Greet Service is offered to the Primary Cardholder and Supplementary Cardholders of FAB Islamic Credit Card up to the combined customer limit as defined by card type. The total number of eligible services are at a customer level, including Primary and Supplementary Cards. In case a customer is holding multiple card types, he/ she will be entitled to avail the maximum benefit offered on the highest card variant he/ she holds.
- 4) If customer exceeds the eligible number of services or did not purchase the ticket using the eligible FAB Islamic Credit Card, then in that case, an additional AED 160 (individual bookings) or AED 350 (family bookings) would be charged on the customer's Card Account for each service and posted accordingly in the credit card statement following the month the service was availed.
